

TOWN OF FLOWER MOUND

Protect Your Water – Your Input Matters!



Dear Customer,

The Texas Commission on Environmental Quality (TCEQ) requires water systems to monitor lead and copper levels in household tap water. While our system contains no lead, home plumbing can be a source of contamination. To help us protect public health, we need your input.

Please take a moment to complete the short survey, enclosed or online (see right), about your home's plumbing materials. If eligible, you may also volunteer to collect a simple water sample—just a few minutes of your time can help safeguard our community's water quality.

Your participation is crucial. **Even if you don't wish to provide a sample, your survey response will help us ensure accurate monitoring. You can also complete the included survey online:**

<https://fni.mysocialpinpoint.com/fni-engagement/flower-mound-water-inspection>



For questions about sample collection or our Lead and Copper Program, contact us at publicworks@flowermound.gov or 972.874.6400.

Thank you for your time and commitment to safe drinking water!

Where is lead found?

Copper Pipe with Lead Solder: Solder made or installed before 1986 could potentially contain lead.

Galvanized Pipe: Lead particles can attach to the surface of galvanized pipes. Over time, the particles can enter your drinking water, causing elevated lead levels.

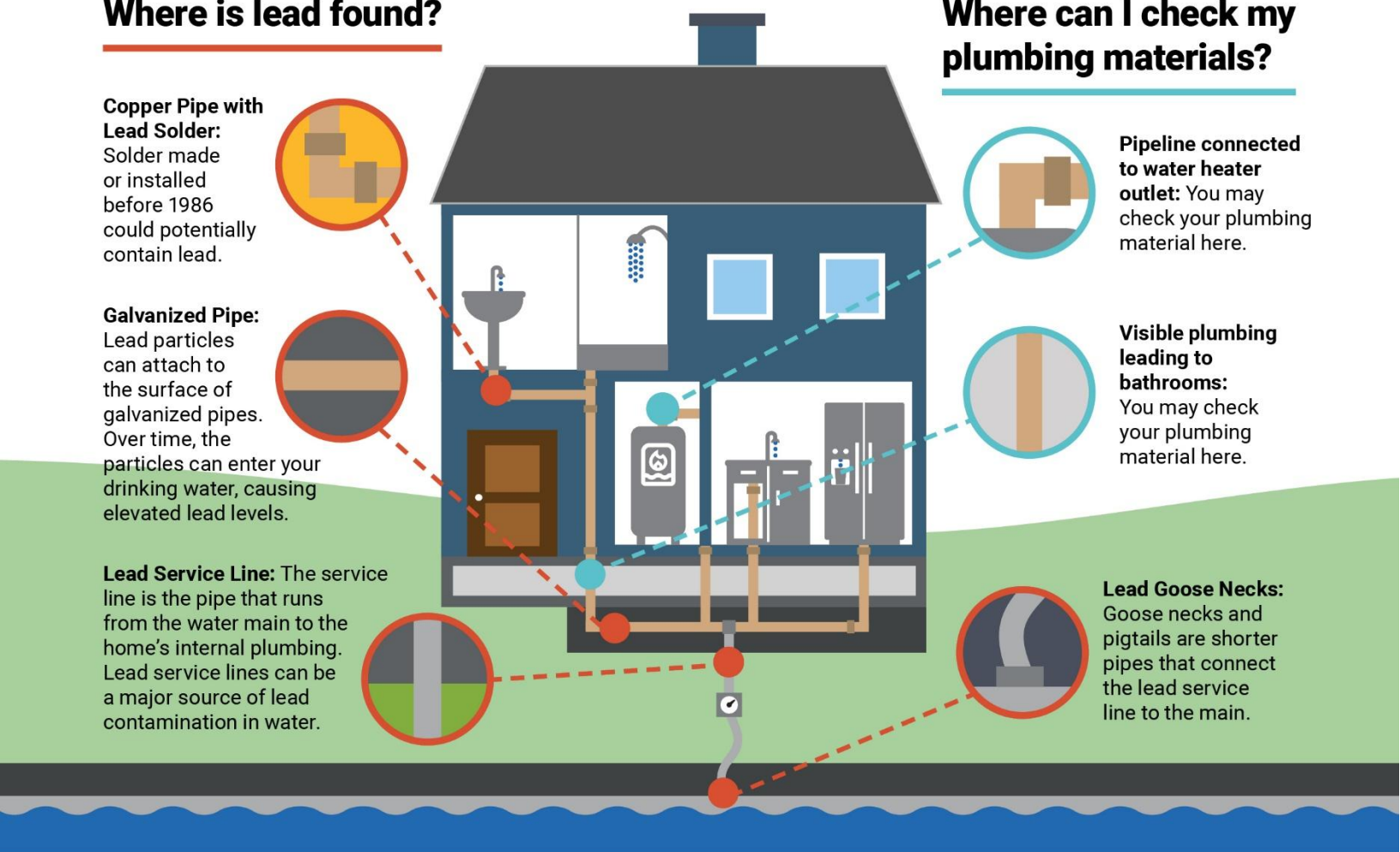
Lead Service Line: The service line is the pipe that runs from the water main to the home's internal plumbing. Lead service lines can be a major source of lead contamination in water.

Where can I check my plumbing materials?

Pipeline connected to water heater outlet: You may check your plumbing material here.

Visible plumbing leading to bathrooms: You may check your plumbing material here.

Lead Goose Necks: Goose necks and pigtails are shorter pipes that connect the lead service line to the main.



Plumbing Survey – to Support Our Compliance with the TCEQ

Address _____

Please provide the material of your interior home plumbing. One way to determine this is by inspecting the pipe connected to the outlet of your hot water heater or by inspecting the pipes in your attic leading to the bathrooms. If needed, consider consulting a certified plumber to identify the material.

Interior Plumbing Material (please select one or more)

- ☐ PVC (Polyvinyl Chloride)
- ☐ CPVC (Chlorinated Polyvinyl Chloride)
- ☐ PEX (Cross-Linked Polyethylene)
- ☐ Galvanized Iron
- ☐ Copper
- ☐ Unknown

Additional notes about your plumbing (i.e. information about recent repairs, historical plumbing materials in the home, etc.)

Notes: _____

Any of the above information that you share with us will be kept confidential to the extent allowed by law and will be used only for coordination of this inspection and for continued water services to your residence.

Sample Site Participation

☐ Please check the box if you want your home to be considered as a potential sampling site.

To be considered as a sample site, please complete the full section below:

Customer Name: _____

Email: _____

Phone [OPTIONAL]: _____

As a Sample Site:

- Samples are generally collected every three years, but may be as frequent as every six months
- Samples should be collected at the kitchen sink



1. **WE** drop off the sample kit with instructions at your door



2. **YOU** collect water early in the day or when returning from work, after the sink has been unused at least 6 hours



3. **YOU** set your completed sample kit back out on your doorstep and contact us



4. **WE** pick up and analyze



5. **WE** contact with you with your results

Do you currently have any type of water treatment devices? If so, please specify which type. See pictures below for examples (water softener, filters, etc.)

Yes ☐ Type: _____

No ☐



Full home water softening system



Under-sink water filter



Faucet-mount water filter

Do you know the material of the private portion of your water service line, i.e., the pipeline that brings water from the meter into your home? (galvanized iron, copper, pvc, etc.)

Service Line Material: _____

Additional notes about your service line (i.e. information about recent repairs, historical service line materials, etc.)

Notes: _____

Any of the above information that you share with us will be kept confidential to the extent allowed by law and will be used only for coordination of this inspection and for continued water services to your residence.

Signature _____

Date _____

Mail or drop off completed forms at

Town of Flower Mound
2121 Cross Timbers Road
Flower Mound, TX 75028



To learn more and complete the Authorization to Access Property form online, please visit:
<https://fni.mysocialpinpoint.com/fni-engagement/flower-mound-water-inspection>

